# **GRUPPO SANPAOLO IMI**

## Q1 2005 RESULTS

13th May 2005

GRUPPO SANPAOLO IMI

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#### DISCLAIMER

This presentation has been prepared by Sanpaolo IMI and provides information on the management's business plans and strategies. As such, the presentation contains forward-looking information which reflects management's current views with respect to certain future events and the financial performance of the Group. These views are based upon assumptions of future events which may not prove to be accurate and actual results may differ materially from those projected or implied in the forward-looking statements. Undue reliance should not, therefore, be placed on such forward-looking information and Sanpaolo IMI assumes no responsibility to update any such forward-looking information.

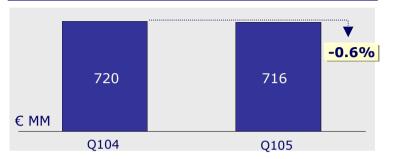
## Overview of results

P&L breakdown

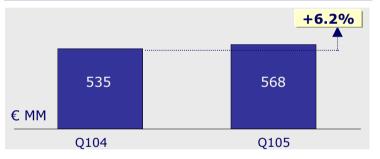


## OVERVIEW OF RESULTS

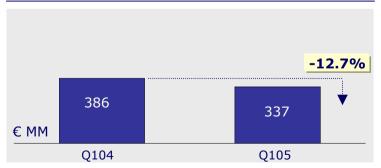
#### **Gross Operating Profit**



#### **Ordinary Income**



**Net Income** 



Operating results stable on last year with positive underlying trends

Ordinary income up as a result of high asset quality

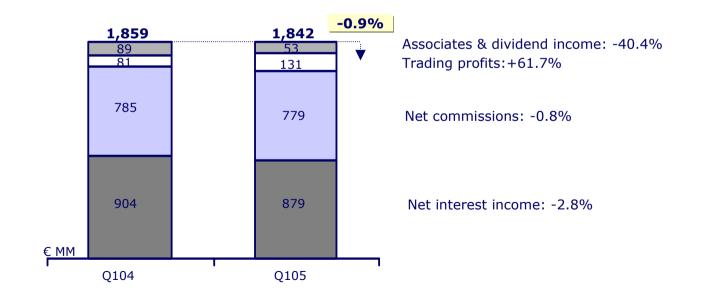
Net income comparison penalised by absence of extraordinary income and related higher tax rate

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## POSITIVE TRENDS UNDERLYING STABLE OPERATING RESULTS

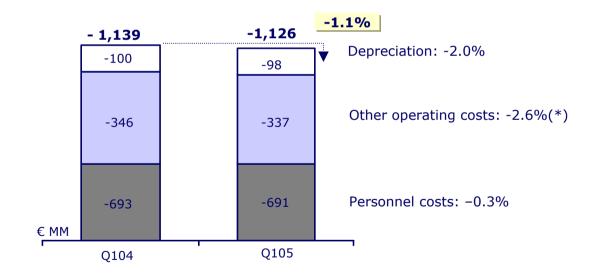
#### **Total Income**

- Some encouraging trends in lending but not evident in year on year comparison due to negative trend line in 2004
- Asset management commissions up 6.2% driven by good and accelerating growth in core stock
- Total net commissions lower due to "exceptional" items
- Strong trading profits driven by core business activity
- Lower contribution from companies carried at equity as a result of insurance accounting



#### **Operating Costs**

- Personnel costs stable as a result of a reduced average headcount offsetting the salary increase deriving from the new national banking contract
- Cost synergies from integration continuing to drive other administrative costs down
- Increase in indirect duties and taxes offset by related rise in other income net

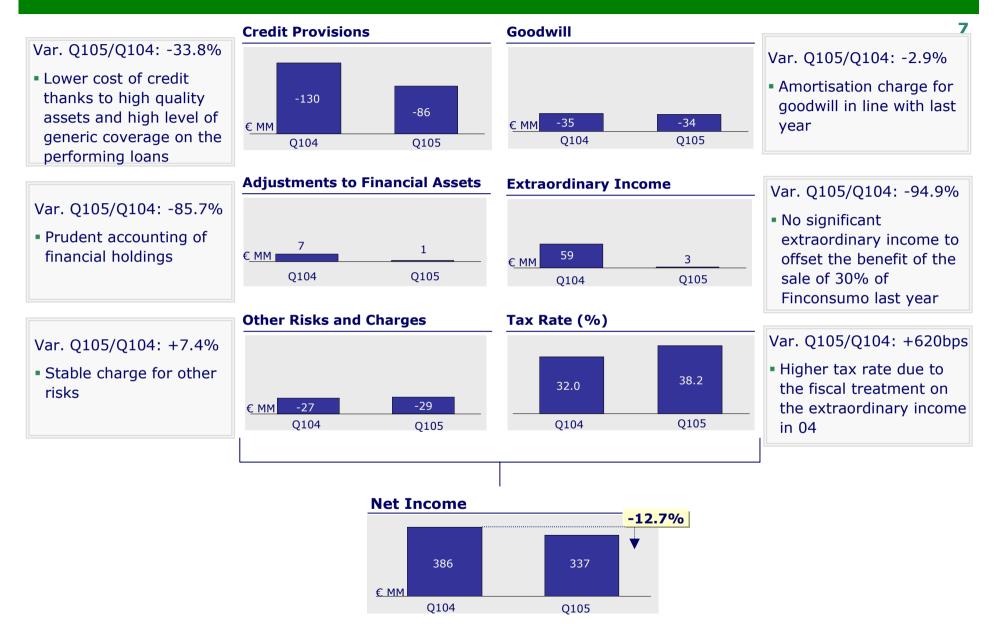


(\*) Other operating costs include:

- Other administrative costs: -2.2%
- Indirect duties and taxes: +15.6%
- Other operating income, net: +14.5%



## NET INCOME IMPACTED BY REDUCED EXTRAORDINARY INCOME



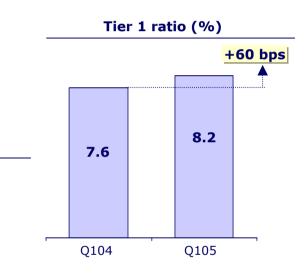
## STRONG BALANCE SHEET

#### **Good asset quality**

- Stable and healthy performing loan portfolio profile with an average low cost of risk of approximately 40bps
- A proven track record in appropriate setting and provision for coverage
- Net NPL and PPL ratios currently at 0.9% and 1.1% respectively
- A prudent approach to statistical risk with a generic reserve of €1.2 billion which, importantly, represents approximately 1.0% coverage of the performing loans or nearly x2 the annual expected loss of the performing loan portfolio
- Consistent adjustments of financial assets to their fair value
- Prudential approach repeatedly confirmed in the provisioning for other risks and charges

#### A high quality capital base and strong ratios

- Confirmation that there is no significant impact (~ +260 million €) on capital base from introduction of the new IFRS
- Capital ratios have strengthened to 12.2% total capital, 8.2% tier 1 and 7.4% core capital



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## **OPERATING TRENDS IN Q105 IN COMMERCIAL BANKING**

- Clear acceleration in SME lending in Sanpaolo and Sanpaolo Banco di Napoli up +4.9% and
  - 2.3% respectively since 31/12/04
    - Inversion of market share trend
    - Encouraging figures emerging in terms of share of wallet
    - Positive early results from the pilot project in Milan
    - Slower start for ex-Cardine banks
- Strong inflows of new customer financial assets for Sanpaolo and Sanpaolo Banco di Napoli of 3.5 billion and 0.5 billion respectively
  - Winning market share across all aggregates
  - Improving asset mix in the customer portfolio
- Noticeable improvement in asset management trends in ex-Cardine banks as a result of conversion from other asset classes

Asset management stock variations for ex-Cardine Banks	Change y-o-y	Change from 1/1/2005
Banca Popolare dell'Adriatico	+2.2%	+6.7%
C.R. in Bologna	+0.2%	+4.6%
C.R. di Padova e Rovigo	+2.3%	+4.9%
C.R. di Venezia	+1.4%	+6.5%
Friulcassa	+4.5%	+6.9%

## AGENDA

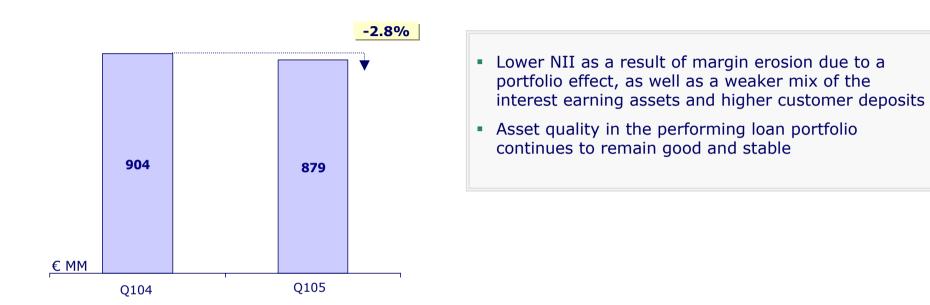
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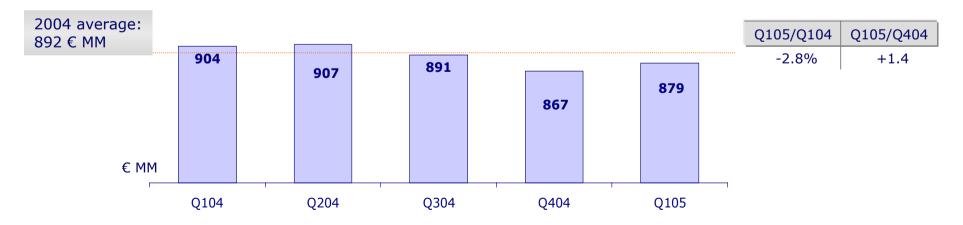
Overview of results

P&L breakdown



## NET INTEREST INCOME





## NET CUSTOMER LOANS

#### **Net customer loans**

• Net customer loans were up 2.2% year on year driven by higher volumes in the first quarter of the 2005

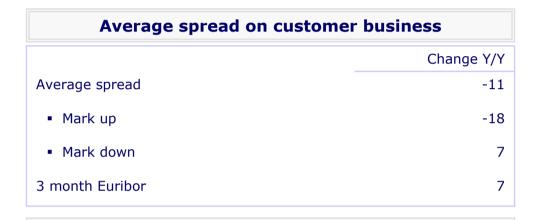
Year to date loan portfolio is up 2.9% and although a significant part of that growth was generated by Banca IMI in non-core business, there has been a continuation of good trends in retail lending both in residential mortgages and in consumer finance as well as in public sector lending

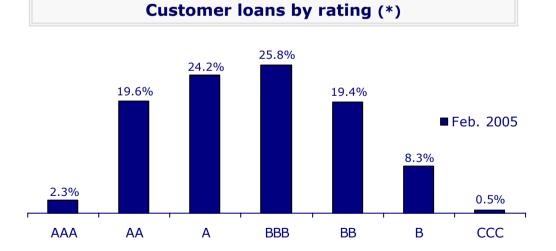
• Encouraging signs in Q1 of a pick up in SME business despite a difficult market

€ MM	Stock 31/03/2005	Change Q105/Q104
GROUP:	123,354	+2.2%
<ul> <li>Medium-long term</li> </ul>	82,921	+3.9%
<ul> <li>Short term</li> </ul>	40,433	-1.0%
PRINCIPLE BUSINESS UNIT NUMBERS:		
Commercial Banking		
Private & Retail	41,906	+2.6%
Finemiro	3,813	+9.2%
Corporate		
<ul> <li>SMEs</li> </ul>	35,867	+1.5%
<ul> <li>Large Groups</li> </ul>	6,206	-12.3%
<ul> <li>International Corporate</li> </ul>	2,907	-4.8%
Leasing	2,988	-30.0%
Commercial Banking		
<ul> <li>Sanpaolo</li> </ul>	57,872	-0.8%
Private & Retail	18,227	+7.5%
<ul> <li>SMEs</li> </ul>	20,725	+4.7%
<ul> <li>Sanpaolo Banco di Napoli</li> </ul>	8,222	+8.0%
• NE Banks	25,393	-2.7%
Banca OPI	19,375	+5.1%

## MARGINS AND ASSET QUALITY

- Mark up down 18 bps as a result of a portfolio mix effect
- Mark down increased as retail deposits benefited from a rise in average Euribor
- Strong and stable asset quality





(\*)The portfolio includes analytically rated performing loans to customers on and off-balance sheet which represent approximately 70% of the total portfolio. The remaining portion of the portfolio is principally in retail lending most of which is made by residential mortgage lending.

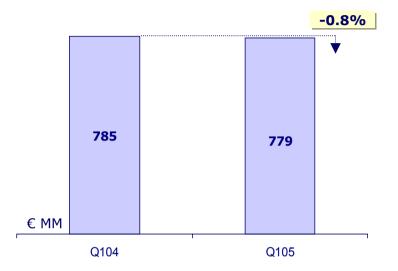
## WELL BALANCED CUSTOMER DEPOSIT BASE

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Current accounts and deposits account for more than 50% of direct deposits

€ MM	31/03/2005	%	31/03/2004	%	Change Q105/Q104
Current accounts and deposits	72,997	53.6	67,741	50.2	+7.8
CDs	3,107	2.3	5,355	4.0	-42.0
Bonds	39,036	28.7	41,479	30.8	-5.9
Commercial paper	3,208	2.3	3,659	2.7	-12.3
Repos	12,382	9.1	12,757	9.4	-2.9
Other	5,449	4.0	3,872	2.9	+42.0
Total	136,229	100.0	134,863	100.0	+1.0

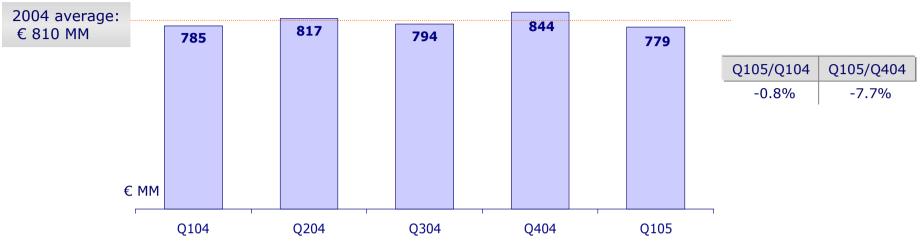
## NET COMMISSION INCOME



- Asset management fees driven by good operating trends and positive performance effect
- Traditional banking fees continue to contribute to growth
- Total commissions penalised by:
  - prudent accounting of tax collection commission
  - lower dealing fees due to structured bond issue
  - in Q105 being accounted for as POF income higher life fees being in part accounted for as
  - associate income

€ MM	Q105	Q104	Change Q105/Q104
Management, Dealing and advisory services	478	477	+0.2
<ul> <li>asset management</li> </ul>	430	405	+6.2
<ul> <li>dealing, advisory and custody, currencies</li> </ul>	48	72	-33.3
Loans and guarantees	79	76	+3.9
Collection and payment services	62	62	-
Deposits and current accounts	122	119	+2.5
Other services and net dealing revenues	38	51	-25.5
Net commissions and other dealing revenues	779	785	-0.8

## FEE INCOME QUARTERLY ANALYSIS



€ MM	Q105	Q404	Q304	Q204	Q104	Change Q105/Q104	Change Q105/Q404
Management, Dealing and advisory services	478	491	466	470	477	+0.2%	-2.6%
<ul> <li>asset management</li> </ul>	430	421	414	406	405	+6.2%	+2.1%
<ul> <li>dealing and custody, currencies</li> </ul>	48	70	52	64	72	-33.3%	-31.4%
Loans and guarantees	79	80	84	93	76	+3.9%	-1.3%
Collection and payment services	62	67	59	60	62	0.0%	-7.5%
Deposits and current accounts	122	143	134	135	119	+2.5%	-14.7%
Other services and net dealing revenues	38	63	51	59	51	-25.5%	-39.7%
Net Commissions and other dealing revenues	779	844	794	817	785	-0.8%	-7.7%

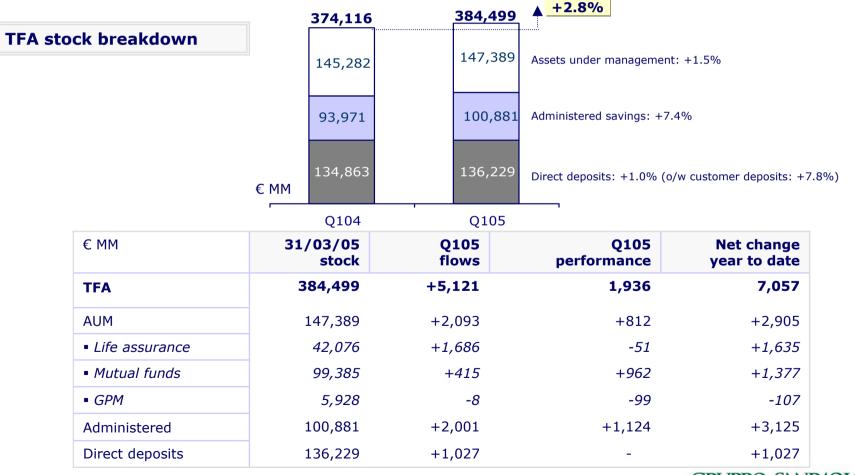
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## DETAIL ON CUSTOMER FINANCIAL ASSETS

#### **Total financial assets**

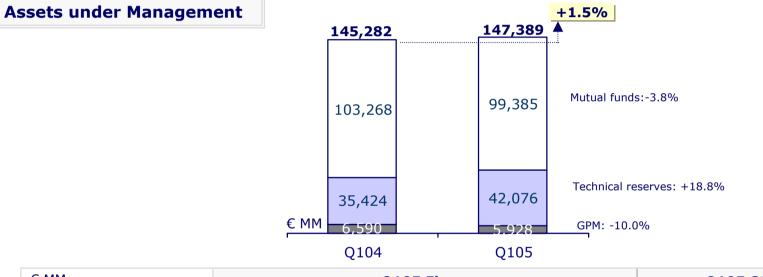
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- The increase in TFA has been as a result of growth in all three aggregates
- The driver to growth has been the commercial bank where TFA were up +7.0% year on year
- In the first three months of this year the net increase in financial assets was more than €7 billion of which 5 billion from new net money driven by inflows from the commercial bank of more than €4 billion



## DETAIL ON ASSETS UNDER MANAGEMENT

- Customer preference for life products at the expense of mutual funds
- Good y-o-y growth in asset under management stock particularly in Sanpaolo and Sanpaolo Banco di Napoli networks
- Noticeable increase in net new money flows from NE Banks in Q105



€ MM		Q105 Flows				
	Life assurance	Mutual funds	GPM	Total	Total	Var. Y/Y
Sanpaolo (*)	1,218	372	18	1,608	81,721	+5.0%
North East Network	178	381	-29	530	13,984	+1.5%
Fideuram	141	-167	21	-5	46,515	+0.8%
Other	149	-171	-18	-40	5,169	-31.5%
Total	1,686	415	-8	2,093	147,389	+1.5%

(\*) Includes Sanpaolo Network, Sanpaolo Banco di Napoli and BPA

## DETAIL ON MUTUAL FUNDS

- A 19.5% market share confirms SANPAOLO IMI as the leading domestic mutual funds manager
- Strengthening of the asset mix over the last 12 months with equity and balanced funds now accounting for 33.4%.

#### Mutual fund portfolio composition

€ MM	31/03/05	31/03/04
Equity	25.2%	24.2%
<ul> <li>Balanced</li> </ul>	8.2%	7.9%
<ul> <li>Bond</li> </ul>	44.6%	41.9%
<ul> <li>Money</li> </ul>	22.0%	26.0%
Mutual funds stock	100.0%	100.0%

#### Market share: 19.5% as of March 2005

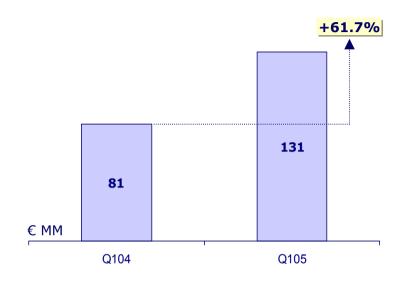
## DETAIL ON LIFE ASSURANCE

- Leading bancassurance Group in Italy with a 12% market share of technical reserves (\*)
- Technical reserves up 18.8% Y/Y
- Continuing to win market share: 18,2% share of the bancassurance market for new business (15.5% of total life market) (\*)
- Significant embedded value in life portfolio: € 2,433 MM (as at 31/12/2004)

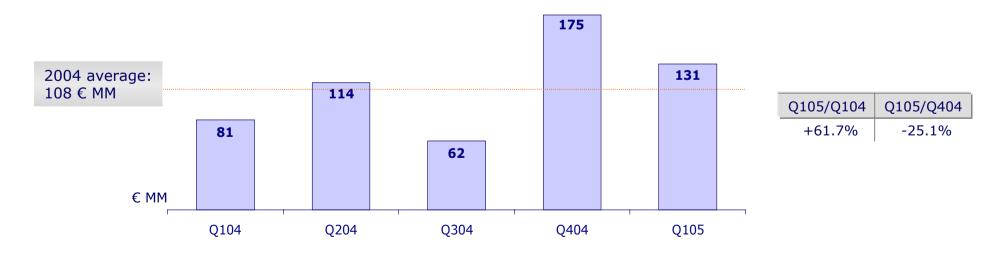
€MM	31/03/2005 stock	31/03/2004 stock	Var. 05/04
Total	42,076	35,424	+18.8%
<ul> <li>Traditional</li> </ul>	16,904	13,261	+27.5%
<ul> <li>Unit linked</li> </ul>	13,322	11,872	+12.2%
<ul> <li>Index linked</li> </ul>	10,442	8,259	+26.4%
<ul> <li>Third parties</li> </ul>	1,408	2,032	-30.7%

(\*) as at 31/03/2005

## PROFITS ON FINANCIAL TRANSACTIONS AND DIVIDENDS ON SHARES



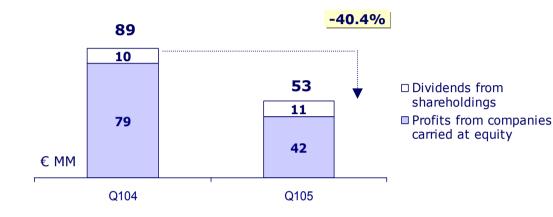
- Good growth in profits on financial transactions thanks to strong contributions from Banca IMI and the Commercial Bank
- Low risk trading portfolio Average VaR in Q105 €7 MM down from 13 MM in Q104

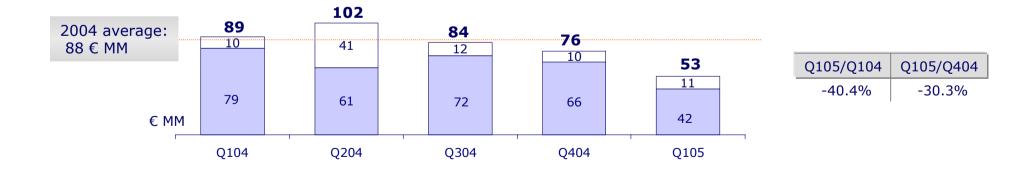


## PROFITS OF COMPANIES CARRIED AT EQUITY AND DIVIDENDS ON EQUITY INVESTMENTS

Lower contribution from companies carried at equity as a







## BENEFITS FROM INTEGRATION LEAD TO LOWER COSTS

- Fall in personnel expenses driven by average net headcount reduction of 1.4% Y/Y despite a salary increase of 2% starting in February 2005
- Other operating costs continue to benefit from integration down 2.2% in nominal terms down 4% in real terms

€MM	Q105	Q104	Change Q105/Q104
Administrative costs	-1,115	-1,115	-
<ul> <li>Personnel expenses</li> </ul>	-691	-693	-0.3%
<ul> <li>Other administrative costs</li> </ul>	-350	-358	-2.2%
<ul> <li>IT costs</li> </ul>	-96	-102	-5.9%
Real estate costs	-69	-73	-5.5%
General costs	-56	-60	-6.7%
<ul> <li>Professional and insurance costs</li> </ul>	-66	-60	+10.0%
<ul> <li>Advertising and marketing costs</li> </ul>	-17	-19	-10.5%
<ul> <li>Indirect personnel costs</li> </ul>	-24	-23	+4.3%
Utilities	-22	-21	+4.8%
<ul> <li>Indirect duties and taxes</li> </ul>	-74	-64	+15.6%
Other operating income, net	87	76	+14.5%
Depreciation	-98	-100	-2.0%

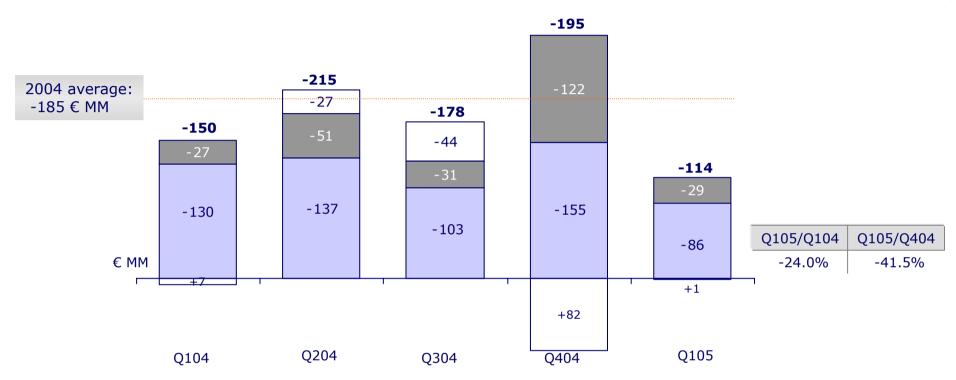


## TOTAL NET PROVISIONS



	Principle Quarterly Adj.	Book value as at 31/03/05
Financial assets		
FIAT	€ -1 MM	€ 5.7 Book value p.s.
SCH	€ 0 MM	€ 8.9 Book value p.s.
Credit provisions		
Generic provisions	€ 66 MM (total generic provision: € 1.2 BN)	
Specific provisions	€ 19 MM	

## QUARTERLY ANALYSIS TOTAL NET PROVISIONS



□ Adjustments to finacial fixed assets

Provisions for risks and charges

 $\square$  Adjustments to loans and provisions for guarantees and commitments

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## DETAIL ON ASSET QUALITY AND CAPITAL RATIOS

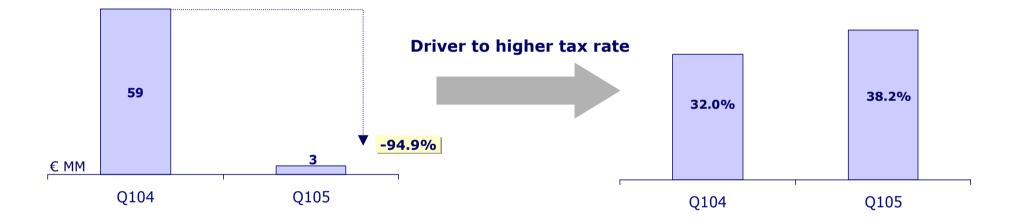
- Net NPL and watchlist ratios at 0.9% and 1.1% respectively
- Net NPL and net watchlist coverage levels at 75.0% and 30.6% respectively
- Net NPL and problem loans -0.8% and -14.8% Y/Y
- Net loans to countries at risk only € 29 million
- High level of general reserve maintained at around 2X average cost of risk

€ MM	31/03/05							
	Gross exposure	Var. Y/Y	Var. Q/Q	Total adjustments	Net exposure	Var. Y/Y	Var. Q/Q	Coverage
Doubtful loans	6,615	-1.8%	-0.2%	4,095	2,520	-8.7%	-1.1%	61.9%
<ul> <li>Non-performing loans</li> </ul>	4,671	+6.1%	+1.1%	3,503	1,168	-0.8%	+0.6%	75.0%
<ul> <li>Problem loans</li> </ul>	1,944	-16.7%	-3.1%	592	1,352	-14.6%	-2.5%	30.5%
Performing loans	123,972	+2.4%	+2.9%	1,160	122,812	+2.3%	+2.9%	1.0%*
Total loans	130,587	+2.2%	+2.8%	5, 255	125,332	+2.0%	+2.8%	4.0%

	31/03/05	31/03/04
NPL ratio	0.9%	1.0%
Watchlist ratio	1.1%	1.2%

	31/03/05	31/03/04
Core Tier 1 ratio	7.4%	6.8%
Tier 1 ratio	8.2%	7.6%
Total risk ratio	12.2%	10.9%

## NET EXTRAORDINARY INCOME AND TAX RATE



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## NET INCOME

